**eCommunication Protocols**

At St Joseph’s College, we prioritise clear and effective communication while maintaining a healthy balance for our dedicated teaching team. Here are our communication guidelines to ensure timely and thoughtful interactions with parents and students:

* **Response Time**: We aim to respond to all inquiries within **2 business days**. This allows our teachers to provide thorough and well-considered responses.
* **Communication Hours**: Our designated communication window is from **6am to 6pm**. We kindly request that teachers refrain from emailing students and parents outside of these hours to support a sustainable and healthy teaching environment.

Thank you for your understanding and support in upholding these communication expectations. Together, we can create an environment where effective communication thrives, while respecting the personal boundaries of our educators.